

BUILDING RESILIENCE AT YOUR COOPERATIVE

NRECA Supervisor and Manager Development Program #784

Wednesday, April 1, 2026

| The Cooperative Center | NDAREC headquarters | 3201 Nygren Drive NW | Mandan, N.D. |

Sponsored by



PROGRAM OVERVIEW

Succeeding in today's electric industry requires more than safe delivery of reliable and affordable energy. It requires resilience. This highly interactive program will define resilience, how building it is vital for cooperatives now, and the supervisor's role in developing resilience on their teams.

Participants will discuss the supervisor's role in building resilience in such areas as power supply, support of electric vehicles, cybersecurity and the changing co-op workforce. The program closes with a focus on personal resilience and how it can be built on an individual level as well as at the cooperative.

KEY TOPICS

- Factors driving change at cooperatives today
- Additional resources for supporting resilience at your cooperative
- Ways to ensure your cooperative can continue to operate after disruption occurs
- Obstacles to personal resilience
- Resilience at the team and co-op level
- Leading with a mindset of learning and growth

SCHEDULE FOR APRIL 1

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| 8:30 to 9 a.m. | Hot breakfast buffet |
| 9 a.m. to 12 p.m. | "Building Resilience at Your Cooperative" in session |
| 12 to 12:30 p.m. | Lunch |
| 1 to 4 p.m. | "Building Resilience at Your Cooperative" - continued |



Mike Marsch

MEET THE INSTRUCTOR

Mike Marsch has extensive experience with the electric cooperative industry and has also worked in the legislative field, representing electric cooperatives at the state and national levels.

He served as Vice President of Member Services, Training and Youth Services with the Association of Missouri Electric Cooperatives (AMEC) prior to starting Marsch Consulting. With his years of experience at

AMEC, Mike brings unique perspective and proven training techniques to assist businesses.

His areas of expertise include communications, governance, supervisory and leadership training.

REGISTRATION INFORMATION

To register for this NRECA supervisory program, please go to <https://www.ndarec.com/ndarec-education-programs>. The registration deadline is March 12.

The registration fee is \$595/person. The cost for breakfast, two refreshment breaks and lunch will be billed back to participating cooperatives. No advance payment is necessary.

CANCELLATIONS

If you need to cancel your registration, please notify Pamela Clark-Stein at pstein@ndarec.com 14 days in advance of the program. If notice is provided 14 days or more in advance, there is no cancellation fee. If notice is provided less than 14 days in advance, a cancellation fee of \$70/day will be charged. Please note: Substitutions are permitted at no extra charge if NDAREC is notified of the substitution prior to the program date.

NRECA'S CANCELLATION POLICY

NRECA charges a 50-percent cancellation fee if one of their courses is canceled 15 or fewer business days prior to the start of a scheduled course. Therefore, NDAREC reserves the right to cancel due to a lack of registrations.

HOTEL ACCOMMODATIONS

For your convenience, a block of sleeping rooms is reserved for Tuesday, March 31, at the hotels listed below.

Comfort Inn & Suites

1516 27th St. N, Mandan

To make your room reservation, call 701-204-6712.

For online reservations: <https://www.choicehotels.com/reservations/groups/WW31C4>

The block of sleeping rooms is reserved under "REC supervisory training." The release date for the reserved block of rooms is March 9.

Days Inn by Wyndham

2630 Old Red Trail, Mandan

Booking link: [Days Inn by Wyndham Mandan Bismarck Area | Mandan, ND Hotels](#)

Group Block: "REC Supervisory" and the release date for the reserved room block is March 13.

Special Dietary Needs and Other Accommodations

Please notify Pamela at pstein@ndarec.com of any dietary restrictions such as food allergies, gluten-free options and other special accommodations needed. A minimum of 72 hours' advance notice is required.